

## **Open Enrollment Participation**

The following charts depict statistics related to Open Enrollment. Except for the summary statistics, most data is divided based on an individual's employment by a State Agency or employment by a School District, Charter School, Delaware State University (DSU) or Delaware Technical Community College (DTCC).

#### Data Charts:

- Open Enrollment Statistics Summary This report provides the high-level statistics for participation in the Open Enrollment online course, participation in the Open Enrollment process, and utilization of myBenefitsMentor®. The statistics are only presented for all State Agencies combined, all School Districts combined, all Charter Schools combined, Higher Education (DTCC and DSU) combined, and the overall State statistics for each of these groups combined.
- <u>Participation in the Open Enrollment Online Course State Agency Stats</u> This report provides a breakdown of
  each State Agency's participation statistics for completing the Open Enrollment online course assignment for the
  past five years. Data is presented as a completion percentage based on the number of employees assigned the
  online course at each agency and the number of employees that completed the assignment.
- Participation in the Open Enrollment Online Course School District, Charter School, DSU and DTCC Stats This
  report provides a breakdown of each School District's and Charter School's as well as DSU's and DTCC's
  participation statistics for completing the Open Enrollment online course assignment for the past five years.
  Data is presented as a completion percentage based on the number of employees assigned the online course at
  each organization and the number of employees that completed the assignment.
- Participation in the Open Enrollment Online Course HR/Benefit Representatives This report provides the
  high-level statistics for participation in the HR/Benefit Representatives online course for Open Enrollment. The
  statistics are only presented for all State Agencies combined, all School Districts combined, all Charter Schools
  combined, Higher Education (DTCC and DSU) combined, and Participating Groups combined. Data is presented
  as a completion percentage based on the number of HR/Benefit Representatives assigned the online course at
  each organization and the number of HR/Benefit Representatives that completed the assignment.
- Participation in the Open Enrollment Process State Agency Stats This report provides a breakdown of each State Agency's participation statistics for completing the Open Enrollment process for the past five years. Data is presented as a completion percentage based on the number of employees eligible for benefits at each agency and the number of employees that completed the Open Enrollment process.
- Participation in the Open Enrollment Process School District, Charter School, DSU and DTCC Stats This report provides a breakdown of each School District's and Charter School's as well as DSU's and DTCC's participation statistics for completing the Open Enrollment process for the past five years. Data is presented as a completion percentage based on the number of employees eligible for benefits at each organization and the number of employees that completed the Open Enrollment process.
- Participation in myBenefitsMentor® State Agency Stats This report provides a breakdown of each State Agency's utilization statistics for the myBenefitsMentor® online consumer decision tool for the past three years. Data is presented as a participation percentage based on the number of employees enrolled in a State of Delaware health plan at each agency and the number of enrolled employees that used myBenefitsMentor®.
- Participation in myBenefitsMentor® School District, Charter School, DSU and DTCC Stats This report provides a breakdown of each School District's and Charter School's as well as DSU's and DTCC's utilization statistics for the myBenefitsMentor® online consumer decision tool for the past three years. Data is presented as a participation percentage based on the number of employees enrolled in a State of Delaware health plan at each agency and the number of enrolled employees that used myBenefitsMentor®.

## **Open Enrollment Statistics Summary**

#### Participation in the Open Enrollment Online Course

(Based on the number of benefit-eligible employees who viewed the online course either individually or in a group setting.)

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|-------------------|-------------------------|-------------------------|------------------------|--------------------------|---------------|
| Time Period       | State Agency<br>Average | School District Average | Charter School Average | Higher Education Average | State Average |
| 2021 <sup>1</sup> | 82.8%                   | 27.0%                   | 30.0%                  | 36.3%                    | 50.2%         |
| 2020 <sup>2</sup> | 71.4%                   | 37.2%                   | 36.0%                  | 43.3%                    | 51.2%         |
| 2019              | 90.0%                   | 27.0%                   | 34.5%                  | 32.5%                    | 52.2%         |
| 2018              | 85.2%                   | 29.9%                   | 39.5%                  | 61.2%                    | 53.9%         |
| 2017              | 76.6%                   | 19.6%                   | 16.0%                  | 4.5%                     | 46.8%         |

<sup>1.</sup> SBO did not assign the online course to employees who were not currently enrolled in health, dental and/or vision benefits or waived coverage; therefore, they are not included in the stats for 2021

### **Participation in the Open Enrollment Process**

(Based on the number of benefit-eligible employees who accessed Benefits Enrollment in State of Delaware Employee Self-Service and made "Edits" to their benefits OR selected "I Confirm My Selections," and clicked "Submit.")

| Time Period       | State Agency<br>Average | School District Average | Charter School Average | Higher Education Average | State Average |
|-------------------|-------------------------|-------------------------|------------------------|--------------------------|---------------|
| 2021              | 85.8%                   | 83.0%                   | 80.2%                  | 82.0%                    | 84.0%         |
| 2020 <sup>3</sup> | 85.8%                   | 81.9%                   | 82.1%                  | 80.5%                    | 83.4%         |
| 2019              | 85.8%                   | 85.3%                   | 78.5%                  | 76.3%                    | 84.7%         |
| 2018              | 84.9%                   | 80.3%                   | 70.6%                  | 82.2%                    | 81.8%         |
| 2017              | 60.1%                   | 50.0%                   | 41.0%                  | 55.0%                    | 54.1%         |

<sup>3.</sup> DOE was moved under State Agency stats starting in 2020; previously was under School Districts

| Utilization of myBenefitsMentor 1 |                      |                         |                        |                          |               |  |
|-----------------------------------|----------------------|-------------------------|------------------------|--------------------------|---------------|--|
| Time Period                       | State Agency Average | School District Average | Charter School Average | Higher Education Average | State Average |  |
| 2021                              | 35.2%                | 28.2%                   | 31.9%                  | 31.9%                    | 31.4%         |  |
| 2020 <sup>3</sup>                 | 33.2%                | 29.9%                   | 31.3%                  | 32.6%                    | 31.4%         |  |
| 2019                              | 27.2%                | 24.0%                   | 21.1%                  | 28.9%                    | 25.4%         |  |

<sup>3.</sup> DOE was moved under State Agency stats starting in 2020; previously was under School Districts

#### Note:

- "State Agency Average" includes data for all State Agencies combined.
- "School District Average" includes data for all School Districts combined.
- "Charter School Average" includes data for all Charter Schools combined.
- "Higher Education Average" includes data for DTCC and DSU combined.
- "State Average" includes combined data for all State Agencies, School Districts, Charter Schools, DTCC and DSU.

<sup>2.</sup> DOE was moved under State Agency stats starting in 2020; previously was under School Districts

<sup>4.</sup> Prior to 2019, data by organization/organization type was unavailable

Participation in the Open Enrollment Online Course: State Agency Stats

|  | 2021 <sup>2</sup> | 2020 <sup>1</sup> | 2019            | 2018            | 2017            |
|--|-------------------|-------------------|-----------------|-----------------|-----------------|
| Department   | Participation %   | Participation %   | Participation % | Participation % | Participation % |
| All Departments  | 82.8%             | 71.4%             | 90.0%           | 85.2%           | 76.6%           |
| Attorney General's Office/DOJ                            | 60.4%             | 54.6%             | 76.3%           | 72.8%           | 61.1%           |
| Auditor of Accounts                                      | 80.0%             | 65.0%             | 92.9%           | 94.7%           | 56.5%           |
| Courts   | 78.7%             | 79.2%             | 86.3%           | 81.5%           | 74.4%           |
| Criminal Justice Council                                 | 86.2%             | 78.3%             | 88.5%           | 92.9%           | 92.3%           |
| Delaware Justice Information Systems                     | 81.8%             | 94.7%             | 81.8%           | 91.7%           | N/A             |
| Delaware National Guard                                  | 23.4%             | 19.0%             | 76.1%           | 100.0%          | N/A             |
| Delaware State Housing Authority                         | 100.0%            | 100.0%            | 100.0%          | 100.0%          | N/A             |
| Department of Agriculture                                | 97.3%             | 83.7%             | 94.3%           | 95.3%           | 89.7%           |
| Department of Corrections                                | 80.9%             | 65.2%             | 89.8%           | 77.0%           | 73.8%           |
| Department of Education <sup>1</sup>                     | 49.2%             | 53.0%             | 4.5%            | 43.8%           | 37.1%           |
| Department of Finance                                    | 92.3%             | 82.4%             | 90.0%           | 88.2%           | 82.8%           |
| Department of Health and Social Services                 | 88.1%             | 73.0%             | 95.3%           | 91.9%           | 76.5%           |
| Department of Human Resources                            | 91.1%             | 85.0%             | 97.7%           | 100.0%          | N/A             |
| Department of Insurance                                  | 93.1%             | 87.8%             | 90.9%           | 92.0%           | N/A             |
| Department of Labor                                      | 92.3%             | 64.7%             | 87.8%           | 83.6%           | 84.3%           |
| Dept. of Natural Resources & Environmental Control       | 88.1%             | 75.6%             | 91.9%           | 76.5%           | 77.3%           |
| Department of Safety & Homeland Security                 | 94.4%             | 89.0%             | 95.8%           | 93.4%           | 85.7%           |
| Dept. of Services for Children, Youth and Their Families | 83.7%             | 69.3%             | 77.9%           | 82.0%           | 66.6%           |
| Department of State                                      | 90.6%             | 85.6%             | 95.5%           | 98.2%           | 74.4%           |
| Department of Technology and Information                 | 89.0%             | 75.2%             | 91.4%           | 93.1%           | 89.3%           |
| Department of Transportation                             | 74.8%             | 62.5%             | 88.3%           | 78.0%           | 79.6%           |
| Elections  | 75.8%             | 60.0%             | 78.0%           | 82.1%           | 87.8%           |
| Fire Commission/Fire School/Fire Marshall                | 81.5%             | 91.5%             | 82.9%           | 93.1%           | 84.1%           |
| General Assembly - House                                 | 29.8%             | 20.5%             | 84.2%           | 72.4%           | 33.3%           |
| General Assembly - Senate                                | 23.1%             | 13.7%             | 63.0%           | 28.6%           | 57.1%           |
| Gov Adv Council For Exceptional Citizens                 | 100.0%            | 100.0%            | 100.0%          | 100.0%          | 100.0%          |
| Office of Defense Services                               | 60.7%             | 60.6%             | 84.5%           | 87.1%           | 68.8%           |
| Office of Legislative Council/Controller General         | 88.5%             | 88.5%             | 85.2%           | 89.3%           | 81.8%           |
| Office of Management and Budget                          | 94.5%             | 93.8%             | 96.4%           | 97.8%           | 90.2%           |
| Office of the Governor                                   | 71.4%             | 56.5%             | 68.2%           | 68.0%           | 27.3%           |
| Office of the Lieutenant Governor                        | 75.0%             | 33.3%             | 25.0%           | 100.0%          | N/A             |
| Office of the State Treasurer                            | 87.5%             | 68.0%             | 80.0%           | 81.8%           | 60.9%           |

<sup>1</sup> DOE was moved under State Agency stats starting in 2020; previously it was under School Districts

<sup>2</sup> SBO did not assign the online course to employees who were not currently enrolled in health, dental and/or vision benefits or waived coverage; therefore, they are not included in the stats for 2021 *N/A* means data is not available

Participation in the Open Enrollment Online Course: School District, Charter School, DTCC & DSU Stats

|  | 2021 <sup>1</sup> | 2020 <sup>2</sup> | 2019          | 2018          | 2017          |
|--|-------------------|-------------------|---------------|---------------|---------------|
| District                               | Participation     | Participation     | Participation | Participation | Participation |
| All Charter Schools                    | 30.0%             | 36.0%             | 34.5%         | 39.5%         | 16.0%         |
| Academia Antonia Alonso                | 66.1%             | 85.1%             | 25.7%         | 66.0%         | 12.5%         |
| Academy of Dover Charter School        | 40.0%             | 56.8%             | 84.4%         | 79.3%         | 32.1%         |
| Campus Community Charter School        | 6.1%              | 20.0%             | 10.0%         | 21.7%         | 17.1%         |
| Charter School of New Castle           | 12.1%             | 11.3%             | 15.9%         | 0.0%          | 3.1%          |
| Charter School of Wilmington           | 46.7%             | 55.2%             | 6.1%          | 14.7%         | 28.6%         |
| Delaware Military Academy              | 28.6%             | 28.3%             | 68.9%         | 77.3%         | 19.1%         |
| Early College High School              | 20.0%             | 29.6%             | 69.2%         | 40.0%         | 42.1%         |
| East Side Charter School               | 13.8%             | 11.8%             | 18.4%         | 1.4%          | 6.1%          |
| First State Military Academy           | 68.4%             | 35.6%             | 46.5%         | 81.1%         | 20.0%         |
| First State Montessori Academy         | 21.6%             | 19.7%             | 22.1%         | 0.0%          | 8.2%          |
| Freire Charter School                  | 12.2%             | 24.5%             | 0.0%          | 0.0%          | 8.7%          |
| Gateway Lab Charter School             | 15.4%             | 54.1%             | 28.1%         | 5.9%          | 8.3%          |
| Great Oaks Charter School              | 7.7%              | 4.3%              | 0.0%          | 3.1%          | 52.4%         |
| Kuumba Academy Charter School          | 54.2%             | 27.6%             | 50.0%         | 47.1%         | 7.4%          |
| Las Americas ASPIRA Academy            | 14.5%             | 38.9%             | 59.5%         | 54.1%         | 11.3%         |
| MOT Charter School                     | 14.0%             | 24.6%             | 32.8%         | 41.2%         | 18.9%         |
| Newark Charter School                  | 42.6%             | 54.8%             | 44.4%         | 40.5%         | 22.2%         |
| Odyssey Charter School                 | 26.4%             | 27.2%             | 41.5%         | 39.8%         | 11.3%         |
| Positive Outcomes Charter School       | 66.7%             | 32.1%             | 56.7%         | 74.1%         | 25.9%         |
| Providence Creek Charter School        | 46.3%             | 37.5%             | 1.6%          | 0.0%          | 21.2%         |
| Sussex Academy of Arts and Sciences    | 28.4%             | 56.0%             | 2.9%          | 48.4%         | 16.3%         |
| Sussex Montessori School               | 11.8%             | 100.0%            | N/A           | N/A           | N/A           |
| Thomas A. Edison Charter School        | 17.5%             | 22.5%             | 56.3%         | 100.0%        | 8.5%          |
| School Districts                       | 27.0%             | 37.2%             | 27.3%         | 29.9%         | 19.6%         |
| Appoquinimink School District          | 19.8%             | 22.2%             | 13.1%         | 11.1%         | 16.9%         |
| Brandywine School District             | 24.3%             | 40.6%             | 1.5%          | 12.0%         | 18.9%         |
| Caesar Rodney School District          | 31.4%             | 37.8%             | 44.2%         | 46.1%         | 21.0%         |
| Cape Henlopen School District          | 18.2%             | 28.9%             | 2.1%          | 47.7%         | 16.8%         |
| Capital School District                | 37.8%             | 49.3%             | 49.1%         | 35.6%         | 14.7%         |
| Christina School District              | 28.8%             | 47.5%             | 22.0%         | 44.3%         | 23.5%         |
| Colonial School District               | 19.1%             | 41.5%             | 17.6%         | 40.8%         | 19.9%         |
| Delmar School District                 | 42.3%             | 42.8%             | 40.3%         | 18.9%         | 16.1%         |
| Indian River School District           | 31.5%             | 38.7%             | 43.3%         | 47.6%         | 20.7%         |
| Lake Forest School District            | 26.9%             | 21.8%             | 19.0%         | 0.2%          | 11.2%         |
| Laurel School District                 | 71.6%             | 24.2%             | 49.5%         | 9.5%          | 13.6%         |
| Milford School District                | 21.0%             | 19.4%             | 17.7%         | 21.3%         | 14.7%         |
| New Castle County Vo-Tech School Dist. | 22.3%             | 21.6%             | 20.9%         | 3.4%          | 19.4%         |
| PolyTech School District               | 32.2%             | 72.9%             | 35.0%         | 39.7%         | 22.8%         |
| Red Clay School District               | 19.3%             | 35.5%             | 31.6%         | 4.0%          | 20.2%         |
| Seaford School District                | 46.0%             | 54.7%             | 30.2%         | 37.9%         | 23.5%         |
| Smyrna School District                 | 32.6%             | 33.0%             | 55.7%         | 34.7%         | 17.9%         |
| Sussex County Vo-Tech School District  | 35.3%             | 33.1%             | 60.1%         | 57.5%         | 26.7%         |
| Woodbridge School District             | 40.5%             | 35.6%             | 61.4%         | 67.3%         | 18.4%         |
| Higher Education                       | 36.3%             | 43.3%             | 32.5%         | 61.2%         | 4.5%          |
| <u> </u>                               |                   |                   |               |               |               |
| DSU                                    | 14.9%             | 21.5%             | 5.1%          | 36.9%         | 7.9%          |
| DTCC                                   | 52.1%             | 58.7%             | 52.1%         | 77.9%         | 2.1%          |

<sup>1</sup> SBO did not assign the online course to employees who were not currently enrolled in health, dental and/or vision benefits or waived coverage; therefore, they are not included in the stats for 2021

<sup>2</sup> DOE was moved under State Agency stats starting in 2020; previously it was under School Districts N/A means data is not available

# Participation in the Open Enrollment Online Course: HR/Benefit Representatives

|                               | 2021            | 2020            |
|-------------------------------|-----------------|-----------------|
| Organization Type             | Participation % | Participation % |
| Total Participation           | 61.2%           | 71.4%           |
| State Agencies (includes DOE) | 47.8%           | 69.6%           |
| School Districts              | 77.3%           | 76.7%           |
| Charter Schools               | 47.8%           | 84.4%           |
| Higher Education (DTCC & DSU) | 70.0%           | 73.3%           |
| Participating Groups          | 67.7%           | 67.4%           |

Participation in the Open Enrollment Process: State Agency Stats

|   | 2021            | 2020 <sup>1</sup> | 2019            | 2018            | 2017            |
|---|-----------------|-------------------|-----------------|-----------------|-----------------|
| Department  | Participation % | Participation %   | Participation % | Participation % | Participation % |
| All Departments   | 85.8%           | 85.8%             | 85.8%           | 84.9%           | 60.1%           |
| Attorney General's Office/DOJ                                 | 90.7%           | 93.0%             | 84.3%           | 89.3%           | 46.0%           |
| Auditor of Accounts   | 76.5%           | 75.0%             | 82.4%           | 85.0%           | 58.0%           |
| Courts  | 89.5%           | 88.5%             | 89.9%           | 83.7%           | 66.8%           |
| Criminal Justice Council                                      | 86.7%           | 90.0%             | 74.1%           | 96.4%           | 68.0%           |
| Delaware Justice Information Systems                          | 100.0%          | 91.7%             | 100.0%          | 91.7%           | 89.0%           |
| Delaware National Guard                                       | 79.5%           | 56.5%             | 76.8%           | 59.6%           | 38.0%           |
| Delaware State Housing Authority                              | 100.0%          | 100.0%            | 100.0%          | 100.0%          | 63.0%           |
| Department of Agriculture                                     | 92.2%           | 90.4%             | 86.6%           | 93.7%           | 59.0%           |
| Department of Corrections                                     | 76.8%           | 77.6%             | 67.5%           | 74.2%           | 54.3%           |
| Department of Education <sup>1</sup>                          | 88.1%           | 92.8%             | 90.5%           | 89.1%           | 69.2%           |
| Department of Finance   | 98.5%           | 98.8%             | 96.6%           | 99.6%           | 65.3%           |
| Department of Health and Social Services                      | 86.1%           | 84.3%             | 89.2%           | 85.6%           | 62.8%           |
| Department of Human Resources                                 | 94.1%           | 95.7%             | 97.1%           | 92.0%           | N/A             |
| Department of Insurance                                       | 97.9%           | 95.5%             | 94.4%           | 87.8%           | 69.0%           |
| Department of Labor   | 85.4%           | 81.5%             | 91.6%           | 75.6%           | 56.3%           |
| Department of Natural Resources & Environmental Control       | 87.4%           | 86.5%             | 89.8%           | 90.0%           | 64.1%           |
| Department of Safety & Homeland Security                      | 91.4%           | 92.6%             | 93.7%           | 91.1%           | 64.5%           |
| Department of Services for Children, Youth and Their Families | 78.4%           | 81.9%             | 82.2%           | 82.4%           | 58.2%           |
| Department of State   | 98.7%           | 95.1%             | 98.1%           | 96.7%           | 62.4%           |
| Department of Technology and Information                      | 91.7%           | 90.4%             | 93.9%           | 94.9%           | 75.1%           |
| Department of Transportation                                  | 84.3%           | 85.7%             | 85.2%           | 84.9%           | 54.8%           |
| Elections   | 81.1%           | 92.3%             | 100.0%          | 97.4%           | 59.0%           |
| Fire Commission/Fire School/Fire Marshall                     | 93.1%           | 97.1%             | 97.2%           | 99.0%           | 80.0%           |
| General Assembly - House                                      | 75.3%           | 83.3%             | 81.9%           | 83.3%           | 32.0%           |
| General Assembly - Senate                                     | 62.5%           | 63.8%             | 57.8%           | 75.0%           | 32.0%           |
| Gov Adv Council For Exceptional Citizens                      | 100.0%          | 100.0%            | 100.0%          | 100.0%          | 33.0%           |
| Office of Defense Services                                    | 92.1%           | 100.0%            | 99.3%           | 100.0%          | 58.0%           |
| Office of Legislative Council/Controller General              | 92.9%           | 96.2%             | 92.6%           | 96.4%           | 89.0%           |
| Office of Management and Budget                               | 93.7%           | 92.8%             | 97.9%           | 92.8%           | 69.0%           |
| Office of the Governor  | 91.7%           | 87.0%             | 100.0%          | 88.0%           | 54.0%           |
| Office of the Lieutenant Governor                             | 100.0%          | 100.0%            | 100.0%          | 50.0%           | 0.0%            |
| Office of the State Treasurer                                 | 100.0%          | 96.0%             | 100.0%          | 95.7%           | 74.0%           |

<sup>1</sup> DOE was moved under State Agency stats starting in 2020; previously it was under School Districts *N/A* means data is not available

Participation in the Open Enrollment Process: School District, Charter School, DTCC & DSU Stats

| Participation in the Open Enri                       | 2021           | 2020 <sup>1</sup> | 2019          | 2018           | 2017          |
|--|----------------|-------------------|---------------|----------------|---------------|
| District   | Participation  | Participation     | Participation | Participation  | Participation |
| All Charter Schools                                  | 80.2%          | 82.1%             | 78.5%         | 70.6%          | 41.0%         |
| Academia Antonia Alonso                              | 91.5%          | 93.0%             | 86.4%         | 64.6%          | 44.0%         |
| Academy of Dover Charter School                      | 82.1%          | 80.6%             | 87.5%         | 75.9%          | 63.0%         |
| Campus Community Charter School                      | 78.0%          | 65.0%             | 70.0%         | 82.2%          | 59.0%         |
| Charter School of New Castle                         | 53.8%          | 67.1%             | 39.7%         | 34.3%          | 25.0%         |
| Charter School of Wilmington                         | 89.4%          | 82.4%             | 80.3%         | 63.6%          | 53.0%         |
| Delaware Military Academy                            | 86.7%          | 78.3%             | 86.7%         | 75.0%          | 23.0%         |
| Early College High School at DSU                     | 78.6%          | 63.0%             | 95.8%         | 76.0%          | 60.0%         |
| East Side Charter School                             | 54.2%          | 63.2%             | 36.4%         | 30.4%          | 18.0%         |
| First State Military Academy                         | 89.4%          | 91.3%             | 97.6%         | 97.4%          | 96.0%         |
| First State Minitary Academy                         | 68.1%          | 61.4%             | 70.1%         | 68.9%          | 22.0%         |
| Freire Charter School                                | 68.8%          | 81.6%             | 29.5%         | 17.1%          | 30.0%         |
|  | 100.0%         | 97.2%             | 87.9%         | 72.7%          | 20.0%         |
| Gateway Lab Charter School Great Oaks Charter School |                | 26.7%             | 65.8%         |                | 55.0%         |
|  | 39.5%          |                   |               | 18.8%          |               |
| Kuumba Academy Charter School                        | 61.3%<br>71.2% | 76.3%             | 47.4%         | 63.2%<br>65.7% | 15.0%         |
| Las Americas ASPIRA Academy                          |                | 84.9%             | 86.2%         |                | 14.0%         |
| MOT Charter School                                   | 90.6%          | 91.7%             | 96.8%         | 97.4%          | 50.0%         |
| Newark Charter School                                | 97.5%          | 91.2%             | 96.9%         | 100.0%         | 67.0%         |
| Odyssey Charter School                               | 79.7%          | 91.3%             | 89.6%         | 68.3%          | 40.0%         |
| Positive Outcomes Charter School                     | 100.0%         | 100.0%            | 100.0%        | 96.3%          | 81.0%         |
| Providence Creek Charter School                      | 98.4%          | 100.0%            | 80.6%         | 66.1%          | 60.0%         |
| Sussex Academy of Arts and Sciences                  | 84.3%          | 82.7%             | 86.8%         | 91.9%          | 21.0%         |
| Sussex Montessori School                             | 94.4%          | 100.0%            | N/A           | N/A            | N/A           |
| Thomas A. Edison Charter School                      | 65.4%          | 68.8%             | 57.5%         | 46.8%          | 16.0%         |
| School Districts                                     | 83.0%          | 81.9%             | 85.2%         | 80.3%          | 50.0%         |
| Appoquinimink School District                        | 67.7%          | 66.0%             | 73.6%         | 60.9%          | 36.0%         |
| Brandywine School District                           | 98.3%          | 94.5%             | 88.9%         | 79.5%          | 45.0%         |
| Caesar Rodney School District                        | 74.3%          | 71.8%             | 81.5%         | 79.5%          | 34.4%         |
| Cape Henlopen School District                        | 90.1%          | 92.5%             | 89.2%         | 93.4%          | 75.0%         |
| Capital School District                              | 71.2%          | 66.8%             | 77.3%         | 67.9%          | 22.0%         |
| Christina School District                            | 81.0%          | 82.1%             | 84.9%         | 82.6%          | 66.9%         |
| Colonial School District                             | 90.4%          | 91.4%             | 90.6%         | 86.0%          | 63.2%         |
| Delmar School District                               | 89.2%          | 86.2%             | 96.4%         | 81.4%          | 46.0%         |
| Indian River School District                         | 77.6%          | 83.2%             | 88.1%         | 86.4%          | 45.2%         |
| Lake Forest School District                          | 84.1%          | 78.3%             | 85.6%         | 83.0%          | 39.0%         |
| Laurel School District                               | 86.6%          | 86.6%             | 93.2%         | 89.7%          | 48.0%         |
| Milford School District                              | 78.7%          | 74.5%             | 86.8%         | 69.0%          | 47.0%         |
| New Castle County Vo-Tech School Dist.               | 80.5%          | 78.2%             | 88.1%         | 84.3%          | 56.0%         |
| PolyTech School District                             | 100.0%         | 98.9%             | 98.9%         | 90.6%          | 33.0%         |
| Red Clay School District                             | 87.1%          | 85.7%             | 83.0%         | 77.6%          | 44.3%         |
| Seaford School District                              | 91.1%          | 81.4%             | 89.0%         | 85.2%          | 48.0%         |
| Smyrna School District                               | 80.9%          | 79.2%             | 80.5%         | 79.1%          | 58.0%         |
| Sussex County Vo-Tech School District                | 90.3%          | 84.5%             | 92.4%         | 85.3%          | 48.0%         |
| Woodbridge School District                           | 87.9%          | 81.2%             | 95.0%         | 84.2%          | 49.0%         |
| Higher Education                                     | 82.0%          | 80.5%             | 76.3%         | 82.2%          | 55.0%         |
| DSU  | 67.8%          | 64.6%             | 59.3%         | 72.7%          | 35.0%         |
| DTCC   | 92.2%          | 91.7%             | 88.2%         | 88.6%          | 69.0%         |

<sup>1</sup> DOE was moved under State Agency stats starting in 2020; previously it was under School Districts N/A means data is not available

## **Utilization of myBenefitsMentor: State Agency Stats<sup>1</sup>**

|   | 2021            | 2020 <sup>2</sup> | 2019            |
|---|-----------------|-------------------|-----------------|
| Department  | Participation % | Participation %   | Participation % |
| All Departments   | 35.2%           | 33.2%             | 27.2%           |
| Attorney General's Office/DOJ                                 | 36.8%           | 34.9%             | 26.5%           |
| Auditor of Accounts   | 23.1%           | 25.0%             | 41.7%           |
| Courts  | 35.0%           | 33.2%             | 25.7%           |
| Criminal Justice Council and DE Justice Information Systems   | 36.1%           | 35.1%             | 17.1%           |
| Delaware National Guard                                       | 11.1%           | 6.0%              | 11.1%           |
| Delaware State Housing Authority                              | 50.0%           | 25.0%             | 33.3%           |
| Department of Agriculture                                     | 38.3%           | 42.9%             | 41.1%           |
| Department of Corrections                                     | 27.9%           | 26.6%             | 18.9%           |
| Department of Education <sup>2</sup>                          | 28.9%           | 40.5%             | 29.2%           |
| Department of Finance   | 40.6%           | 37.6%             | 33.2%           |
| Department of Health and Social Services                      | 38.8%           | 35.6%             | 32.4%           |
| Department of Human Resources                                 | 38.2%           | 53.8%             | 42.9%           |
| Department of Insurance                                       | 40.2%           | 35.2%             | 29.9%           |
| Department of Labor   | 42.8%           | 32.6%             | 28.5%           |
| Department of Natural Resources & Environmental Control       | 35.7%           | 33.5%             | 32.4%           |
| Department of Safety & Homeland Security                      | 34.8%           | 32.1%             | 24.7%           |
| Department of Services for Children, Youth and Their Families | 39.1%           | 37.0%             | 28.9%           |
| Department of State   | 38.5%           | 34.3%             | 28.4%           |
| Department of Technology and Information                      | 42.5%           | 39.8%             | 38.2%           |
| Department of Transportation                                  | 31.8%           | 29.4%             | 22.1%           |
| Elections   | 39.4%           | 25.0%             | 10.3%           |
| Fire Commission/Fire School/Fire Marshall                     | 39.3%           | 33.9%             | 25.8%           |
| General Assembly - House                                      | 48.2%           | 34.5%             | 27.5%           |
| General Assembly - Senate                                     | 21.6%           | 25.0%             | 27.3%           |
| Gov Adv Council For Exceptional Citizens                      | 0.0%            | 33.3%             | 33.3%           |
| Office of Defense Services                                    | 32.6%           | 27.2%             | 23.4%           |
| Office of Legislative Council/Controller General              | 30.8%           | 37.0%             | 43.5%           |
| Office of Management and Budget                               | 39.1%           | 38.5%             | 37.3%           |
| Office of the Governor  | 43.5%           | 36.8%             | 30.4%           |
| Office of the Lieutenant Governor                             | 66.7%           | 50.0%             | 60.0%           |
| Office of the State Treasurer                                 | 29.4%           | 46.2%             | 28.6%           |

<sup>1</sup> Prior to 2019, data by organization/organization type was unavailable

<sup>2</sup> DOE was moved under State Agency stats starting in 2020

<u>Utilization of myBenefitsMentor: School District, Charter School, DTCC & DSU Stats</u><sup>1</sup>

|   | 2021 2020 <sup>2</sup> 2019 |                 |                 |  |  |
|---|-----------------------------|-----------------|-----------------|--|--|
| District                                      | Participation %             | Participation % | Participation % |  |  |
| All Charter Schools                           | 31.9%                       | 31.3%           | 21.1%           |  |  |
| Academia Antonia Alonso                       | 30.0%                       | 41.2%           | 16.3%           |  |  |
| Academy of Dover Charter School               | 37.9%                       | 48.3%           | 50.0%           |  |  |
| Campus Community Charter School               | 27.6%                       | 21.4%           | 20.0%           |  |  |
| Charter School of New Castle                  | 24.5%                       | N/A             | N/A             |  |  |
| Charter School of Wilmington                  | 43.3%                       | 34.7%           | 28.3%           |  |  |
| Delaware Military Academy                     | 36.8%                       | 25.7%           | 26.5%           |  |  |
| Early College HS at Delaware State University | 40.0%                       | 19.2%           | 30.4%           |  |  |
| East Side Charter School                      | 22.2%                       | 33.3%           | 15.2%           |  |  |
| First State Military Academy                  | 31.3%                       | 38.7%           | 31.0%           |  |  |
| First State Montessori Academy                | 53.2%                       | 51.1%           | 19.0%           |  |  |
| Freire Charter School                         | 28.9%                       | 32.3%           | 20.7%           |  |  |
| Gateway Lab Charter School                    | 16.7%                       | 32.1%           | 28.6%           |  |  |
| Great Oaks Charter School                     | 35.1%                       | 10.7%           | 19.2%           |  |  |
| Kuumba Academy Charter School                 | 29.9%                       | 44.6%           | 14.3%           |  |  |
| Las Americas ASPIRA Academy                   | 30.0%                       | 26.7%           | 26.2%           |  |  |
| MOT Charter School                            | 23.1%                       | 33.6%           | 23.6%           |  |  |
| Newark Charter School                         | 35.8%                       | N/A             | N/A             |  |  |
| Odyssey Charter School                        | 23.7%                       | 45.1%           | 26.9%           |  |  |
| Positive Outcomes Charter School              | 51.9%                       | 28.0%           | 48.0%           |  |  |
| Providence Creek Charter School               | 35.2%                       | 35.1%           | 18.0%           |  |  |
| Sussex Academy of Arts and Sciences           | 44.2%                       | 42.9%           | 32.1%           |  |  |
| Sussex Montessori School                      | N/A                         | N/A             | N/A             |  |  |
| Thomas A. Edison Charter School               | 25.4%                       | 30.2%           | 21.8%           |  |  |
| School Districts                              | 28.2%                       | 29.9%           | 24.0%           |  |  |
| Appoquinimink School District                 | 29.2%                       | 30.6%           | 23.5%           |  |  |
| Brandywine School District                    | 30.6%                       | 30.7%           | 20.3%           |  |  |
| Caesar Rodney School District                 | 30.9%                       | 30.4%           | 27.8%           |  |  |
| Cape Henlopen School District                 | 19.7%                       | 27.2%           | 24.1%           |  |  |
| Capital School District                       | 33.0%                       | 34.7%           | 25.1%           |  |  |
| Christina School District                     | 25.5%                       | 28.2%           | 20.4%           |  |  |
| Colonial School District                      | 24.0%                       | 31.9%           | 25.8%           |  |  |
| Delmar School District                        | 33.9%                       | 25.4%           | 16.9%           |  |  |
| Indian River School District                  | 29.4%                       | 29.0%           | 24.7%           |  |  |
| Lake Forest School District                   | 25.2%                       | 27.6%           | 16.6%           |  |  |
| Laurel School District                        | 36.6%                       | 35.1%           | 31.8%           |  |  |
| Milford School District                       | 23.5%                       | 22.7%           | 19.1%           |  |  |
| New Castle County Vo-Tech School District     | 28.0%                       | 22.9%           | 17.1%           |  |  |
| PolyTech School District                      | 29.3%                       | 31.1%           | 23.2%           |  |  |
| Red Clay School District                      | 30.0%                       | 32.4%           | 28.2%           |  |  |
| Seaford School District                       | 33.5%                       | 31.3%           | 28.3%           |  |  |
| Smyrna School District                        | 28.4%                       | 27.6%           | 24.9%           |  |  |
| Sussex County Vo-Tech School District         | 28.9%                       | 27.9%           | 22.6%           |  |  |
| Woodbridge School District                    | 36.8%                       | 33.0%           | 29.9%           |  |  |
| Higher Education                              | 31.9%                       | 32.6%           | 28.9%           |  |  |
| DSU   | 24.8%                       | 26.1%           | 25.3%           |  |  |
| DTCC  | 37.1%                       | 37.0%           | 31.3%           |  |  |

<sup>1</sup> Prior to 2019, data by organization/organization type was unavailable

<sup>2</sup> DOE was moved under State Agency stats starting in 2020